

Chief Operating Officer's Report

Contact Details:			
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Job Title:	Chief Operating Officer	Job Title:	n/a

Purpose

This report informs the Board about national and local developments in the past month.

Cancer data - January Board meeting

At the 17 January Board meeting, there was discussion of the 'apparently low numbers of cancers being staged in Rotherham'. Rotherham Foundation Trust managers have asked that it be made clear that there has never been a problem about the actual number of cancers being staged: the problem was about incomplete *reporting* (from the laboratory to the Trent Cancer Registry) of the numbers of staged cancers.

The issue of incomplete reporting has now been substantially resolved.

Shaping Our Future

All PCT-provided community health services successfully transferred to the agreed (four) providers on 1st April 2011.

Governance Arrangements

The Board is being asked to consider governance arrangements in response to:-

- the development of GP-led commissioning
- the creation of a Cluster Board/team to support the PCTs of South Yorkshire and Bassetlaw

Please see separate papers in the agenda for today.

Management of pharmacy approvals and contracts

The pharmacy panel was established by NHS Rotherham Board to consider all contractual matters in relation to the provision of pharmacy services. It has delegated authority from the Board to make decisions on applications to open new pharmacies.

Changes to the management structure in NHS Rotherham have prompted a review of the membership of that group. Whilst the terms of reference remain substantially as now, it is proposed that the Director of Public Health will take over the chair of the meeting from April 2011. There are also other membership changes to address the ending of the Professional Executive.

A copy of the revised Terms of reference reflecting these changes is attached at appendix 1. The Board will continue to receive a six monthly report of all decisions taken by the panel. The Board asked to note the need for change and approve the revised membership.

Quality assurance

A high-level approach to quality assurance is included in this month's Q report.

Assurance will be through regular discussions at the Audit & Quality Assurance Committee. However the Board will be notified of any significant exceptions via this monthly report.

At the time of writing there are none to report.

Comments from local patients

Cut down on the amount of paper waste and unused leaflets cost too much

Stop having to ring at 8am to get appointment which is busiest time getting kids to school

☺ E Mail repeat prescriptions

Communications Report: 9 March 2011 – 6 April 2011

Highlights

- The Maltby Masterchef series of events came to an end on 5th April with a finalé to celebrate the events that have taken place over the last six months.
- Prescription and dental charges rose from 1st April. A press release outlining the rises was sent and covered by the Dinnington & Maltby Guardian and the Rotherham Advertiser.
- There was further coverage in the local media (Rotherham Advertiser) of the achievement of Pathfinder status.
- Work has started on producing the Annual Report. It will be received by the Audit Committee on 1st June and the final version will come to Trust Board June/July.
- Five members of the Commissioning Executive and the Chair of the Reference Group undertook media training at the end of March.

Quick Statistics:

	March/April	Feb/March
Number of press releases issued	8	7
Number of media enquiries dealt with	11	9
Number of articles in media	5	8

Website Statistics:

Please note slightly simplified table overleaf.

Visit the NHS Rotherham website at: www.rotherham.nhs.uk	
UK visitors 9 March – 6 April Last Board period 9 Feb – 8 March	4,643 5,873
International visitors 9 March – 6 April Last Board period 9 Feb – 8 March	298 297
Average number of pages viewed per visit 9 March – 6 April Last Board period 9 Feb – 8 March	2.95 2.95
Visits to 2+ pages 9 March – 6 April Last Board period 9 Feb – 8 March	2,233 2,843
Average time of visit 9 March – 6 April Last Board period 9 Feb – 8 March	2:04 2:12
Top 10 pages 9 March – 6 April Homepage, Search Site, How to contact us, Walk-in Centre, Jobs, Choose services, About us, A-Z of services, RIO Last Board period 9 Feb – 8 March Homepage, Search Site, How to contact us, Jobs, Walk-in Centre, Choose services, Staff Hello/Goodbye, About us, A-Z of services	

Key Words:

Chris Edwards, cancer data reporting, Shaping Our Future, governance arrangements, management of pharmacy approvals and contracts, quality assurance, patient comments, communications.